

If You Need Help From The Joseph House

Where do I go?

The Joseph House Crisis Center
812 Boundary Street
Salisbury, Maryland 21801

What are your hours?

- **Financial Assistance:** 9 to 11 a.m. on Tuesdays, Wednesdays, and Thursdays. We strongly recommend arriving by 8 a.m.
- **Food Pantry:** 9 to 11:15 a.m. on Tuesdays, Wednesdays, and Thursdays.
- **Soup Kitchen:** 10:30 a.m. to noon on Tuesdays, Wednesdays, and Thursdays.
- **Hospitality Room:** 8 a.m. to 12:30 p.m. Monday through Friday. It is only for men and women who are experiencing homelessness.

What type of bills do you help with?

We help with all essential bills: rent and mortgage payments, security deposits, all types of utility bills, prescription and health care bills, etc.

We will consider any bill as long as you can document your need.

Who can receive financial help?

Anyone. It does not matter where you live, although you must apply in person.

What do I need to bring?

- A photo ID
- Proof of your income (pay stubs, benefit letters)
- Your past-due bill
- For rental assistance, a notice of pending eviction is required.
- For help with a rental deposit, a lease agreement or a letter from a landlord is required.
- For help with a utility bill (electric, gas, or water), a late notice is required.

How often can I receive financial help?

If we determine that we can help you, it is typically once per year. If you need additional help, we can assist you in finding other resources.

We can never make any promises about helping anyone. Our ability to help you depends on our funds (we rely on private donations) and other factors.

Who can receive food?

Only residents of Wicomico County can receive groceries from our Food Pantry.

Anyone can receive a meal from our Soup Kitchen.

What do I need to bring to receive food?

If you are a resident of Wicomico County and want to receive groceries from our Food Pantry, please bring:

- A photo ID
- Proof of your income

To receive a meal from our Soup Kitchen, just bring your appetite!

How often can I receive food?

Eligible households can receive groceries from our Food Pantry once per month.

I am homeless. What kind of assistance do you offer?

Our Hospitality Room is a day shelter for men and women who are homeless. They can receive food, personal hygiene products and emergency clothing, take a shower, and have their clothes laundered. Please use the side entrance at the Crisis Center.

Men who are homeless who are interested in the Joseph House Workshop (a long-term residential program) can speak with a Hospitality Room volunteer. They can also call the Workshop at 410-749-8150.